**Original email (with mistakes)**

| **From:** Pixelated Games  **To:** <Thelos customer list>  **Subject:** Get ready to return to Thelos on May 15th!    ***The Thelos Chronicles IV: Infinity Gateway***  **Coming July 15th**  An image from the game showing a person standing in front of a gateway to another time and place  Travel through time to remake history in *Infinity Gateway*, the fourth installment in the epic series, *The Thelos Chronicles*. But tread carefully—once you pass through the gateway, there’s no turning back…  Watch the trailer and pre-order *Infinity Gateway* now!   | **Pre-order now** | | --- | |
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**Apology email**

| **From:** Pixelated Games  **To:** <Thelos customer list>  **Subject:** Correction: *Infinity Gateway* coming July 15th    **We’re sorry, we’ll get it right next time!**  Dear players,  Earlier today, we announced the release date for our upcoming game, *The Chronicles of Thelos IV: Infinity Gateway*. We were so excited to share the news that we sent the announcement before it was ready—and for that, we’re truly sorry.  ***Infinity Gateway* will be available to play on July 15th**, not May 15th, as originally stated. (We’ve also fixed the link for pre-orders!)  We know you’re eager to get back to Thelos—we are, too!—and we’re working to bring the game to you as soon as possible. We can’t go back and fix our mistakes (we’re not time travelers!), but we can offer you our apologies—and a discount.  **For the next 24 hours, get 15% off *Infinity Gateway* preorders**  with code: **INFINITY15**   | **Redeem discount now** | | --- |   At Pixelated Games, our players are at the heart of everything we do. We will try to serve you better in the future.  Thank you for your continued support,  The Pixelated Games Team |
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